

# Upgrade your MediaRecorder license to continue working with your hardware key

## Aim

To configure your hardware key so that you can use it with the upgraded version of MediaRecorder.

## Prerequisites

- You upgraded MediaRecorder, or bought additional modules.
- You obtained an upgrade key for your MediaRecorder license.

## Procedure

1. Insert the hardware key into your computer and start the new version of MediaRecorder.
2. The system automatically detects the old license on the hardware key and the **Enter Upgrade Key** window appears. Enter the key codes that were supplied to you by Noldus IT. These numbers are normally sent by e-mail or are present in your welcome letter.

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### Notes

- MediaRecorder 6.5 can be installed parallel to MediaRecorder 5, however, we recommend to uninstall older versions.
- If you have a previous version of MediaRecorder on a computer with an operating system other than the 64-bit versions of Windows 10, you should either upgrade Windows, or install MediaRecorder on a computer with one of these operating systems.
- After upgrading to MediaRecorder 6.5, new settings should be made for the cameras.

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